

Our Commitment to You

To Our Customers:

Jersey Central Power & Light is committed to keeping power flowing to you around the clock as we face the coronavirus health emergency together.

We know your normal routines are being disrupted during this time. Schools are closed and businesses are shut down. For customers, that could mean a loss of income. To help customers facing financial difficulties, we have suspended all service shutoffs for past-due accounts until further notice.

If you have trouble paying your bill, please contact us and we will work with you. Various payment options are available including budget billing, energy assistance programs or other payment arrangements.

Unfortunately, this crisis also provides an opportunity for scammers. Please remain alert to interactions that seem improper, including calls demanding payment to avoid immediate shutoff. If you sense something isn't right, give us a call at 800-662-3115.

We stand ready to assist you as we navigate through this situation together, and we're committed to keeping the lights on for you.

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